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# **Bias in AI: toward building fair and equitable healthcare applications**

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I have no relevant conflict of interest to disclose.



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# Humans are biased

But can machines be biased too?





Bernard Parker, left, was rated high risk, Dylan Fugett was rated low risk.

# Machine Bias

TECHNOLOGY NEWS OCTOBER 9, 2018 / 11:12 PM / 2 YEARS AGO

## Amazon scraps secret AI recruiting tool showed bias against women

Jeffrey Dastin

8 MIN READ



SAN FRANCISCO (Reuters) - Amazon.com Inc's (AMZN.O) machine-learning specialists uncovered a big problem: their new recruiting engine did not like women.



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Joy Buolamwini, a researcher in the MIT Media Lab's Civic Media group

Photo: Bryce Vickmark

## Study finds gender and skin-type bias in commercial artificial-intelligence systems

Examination of facial-analysis software shows error rate of 0.8 percent for light-skinned men, 34.7 percent for dark-skinned women.

- 1) How do biases make their way into ML algorithms?**
- 2) How do we minimize bias and strive for fairness in AI applications?**
- 3) How can the ML/AI community build fair and equitable healthcare applications?**



# How do biases make their way into ML algorithms?



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# Sources of bias: training data

- Training data may include the result of biased human decisions or the effects of historical or systemic inequities

## RESEARCH ARTICLE

### ECONOMICS

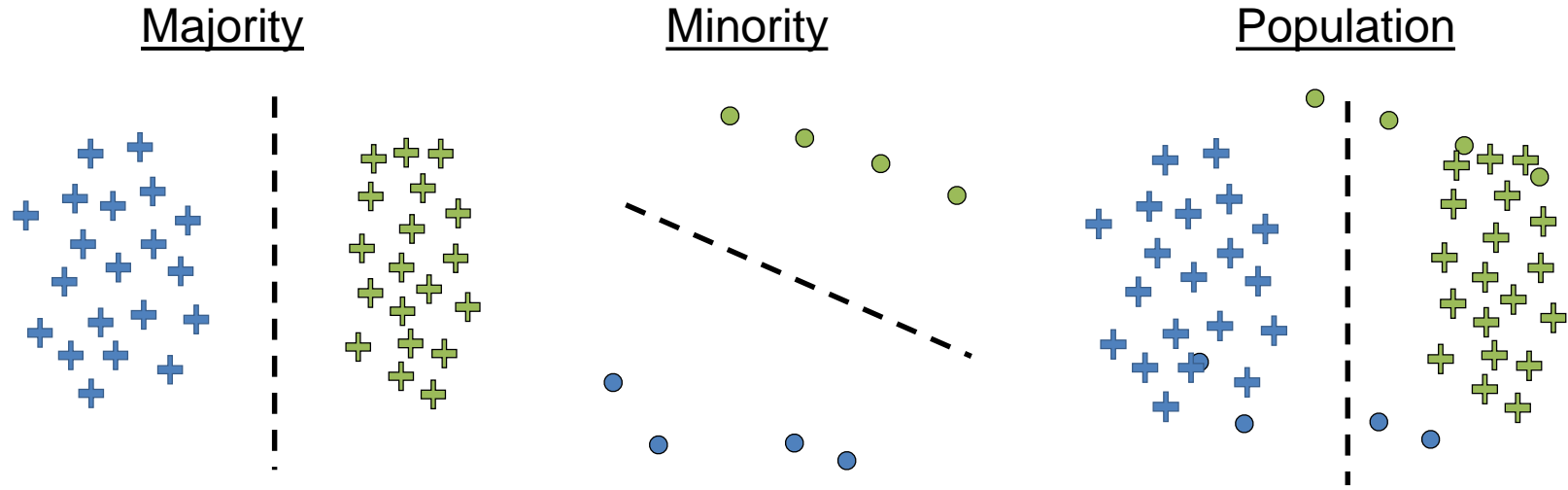
## Dissecting racial bias in an algorithm used to manage the health of populations

Ziad Obermeyer<sup>1,2\*</sup>, Brian Powers<sup>3</sup>, Christine Vogel<sup>4</sup>, Sendhil Mullainathan<sup>5\*†</sup>



# Sources of bias: training data

- Under-representation of a sub-population in the dataset may result in decreased performance of the trained model

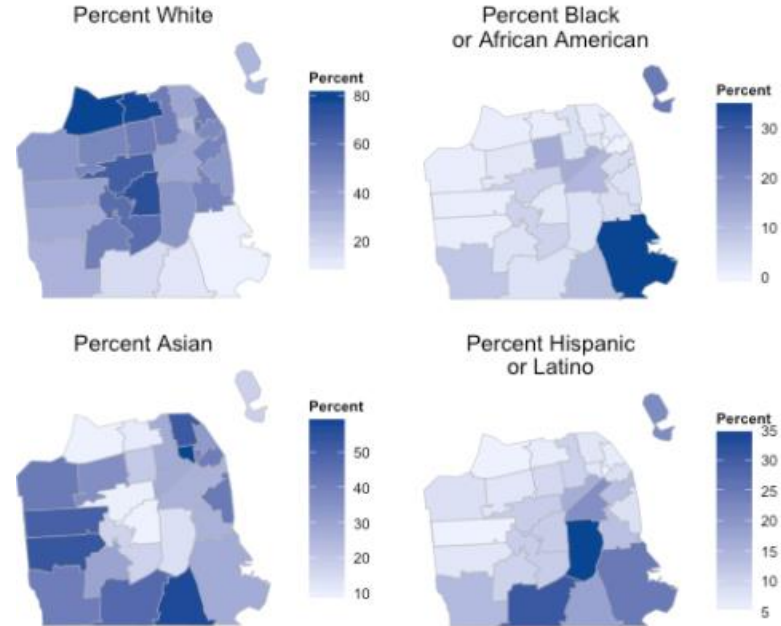




# Sources of bias: training data

- Masked variables may remain present in the dataset through correlates (e.g., race and zip code)

San Francisco Zip Code Tabulated Areas (ZCTAs)

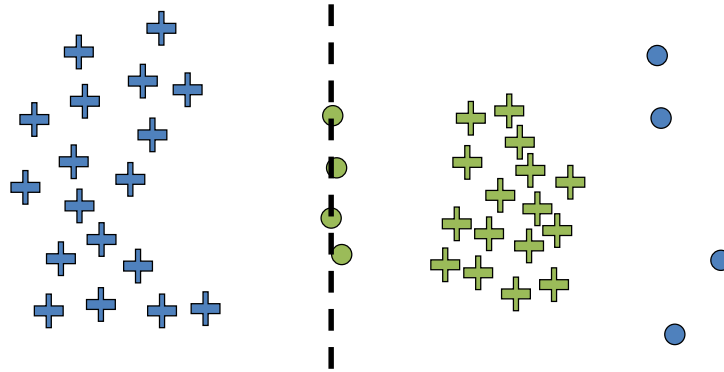


Source: <https://blog.revolutionanalytics.com/2015/04/exploring-san-francisco-with-choropleth.html>



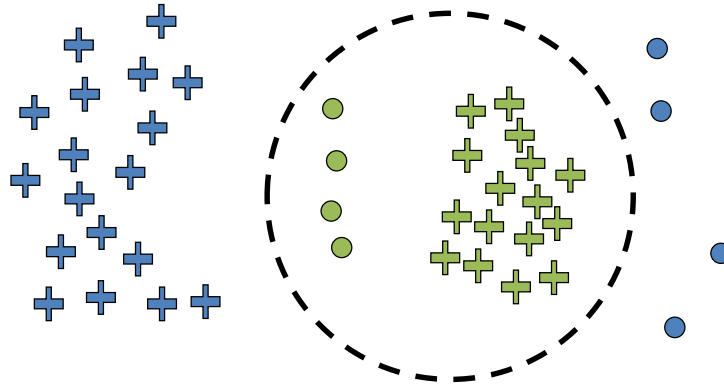
# Sources of bias: algorithm design

- The type of ML architecture or variables chosen can favor the majority sub-population at the detriment of a minority sub-population



# Sources of bias: algorithm design

- The type of ML architecture or variables chosen can favor the majority sub-population at the detriment of a minority sub-population



# Sources of bias: model output and application

- Human actions based upon biased model output may perpetuate existing bias
- Positive feedback loops may amplify existing biases
- Applications may be used for discriminatory purposes

Artificial intelligence

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**MIT  
Technology  
Review**

**Neural Network Learns to  
Identify Criminals by Their  
Faces**



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# How do we minimize bias

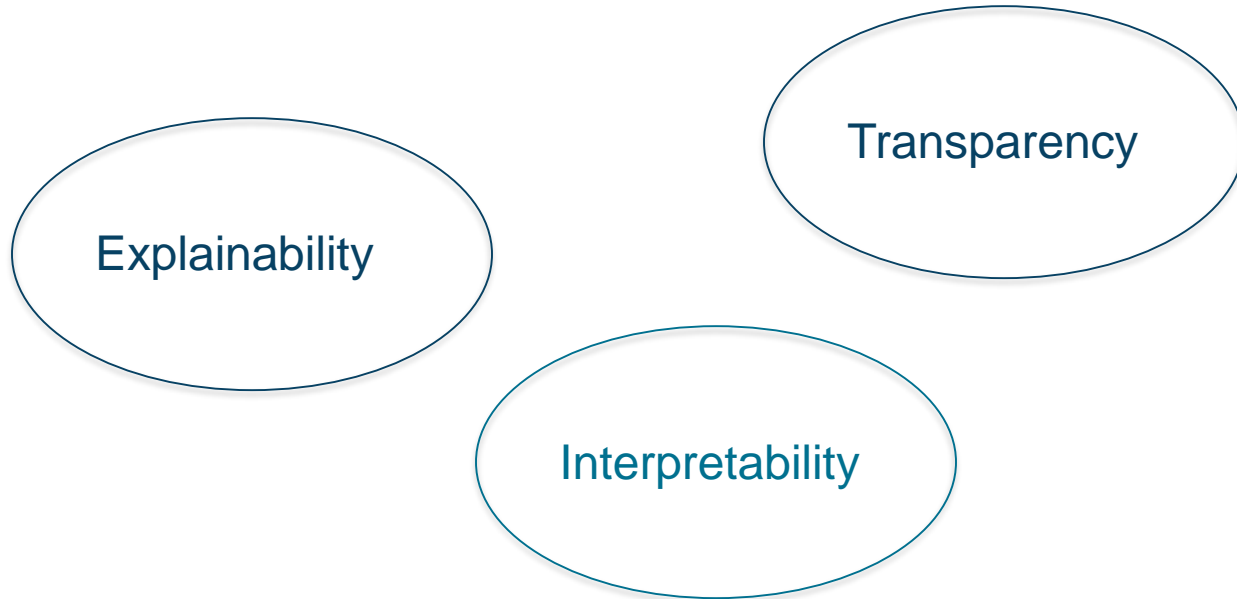
and strive for fairness in AI applications?



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# Understanding ML algorithms



# Defining and measuring fairness

- ✓ Defining fairness and establishing metrics to assess fairness are very challenging tasks
- ✓ Trade-offs: a given algorithm cannot necessarily satisfy multiple fairness metrics to achieve individual and group fairness along multiple axes
- ✓ Deciding on what is fair will require multidisciplinary expertise and collaboration



# Addressing bias and fairness at every step

- ✓ Process the data to address biases before using for training
- ✓ Incorporate fairness definitions into the training process
- ✓ Scrutinize and even modify the outputs before operationalizing





# Incorporating bias evaluation in QI/QA processes

- ✓ Check overall accuracy and by subgroup
- ✓ Consider 'counterfactual fairness'
  - What would have happened if the patient had been of a different gender/race/ethnicity?
- ✓ Use domain knowledge to uncover when the majority solution may harm a minority sub-population



# How can the ML/AI community move forward

**building fair and equitable healthcare  
applications?**



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# A call to action

- ✧ Commit to diversifying AI talent in healthcare: who creates, validates, and monitors models?
- ✧ Stay informed: Fairness, Accountability, and Transparency has emerged as a constantly evolving research field (**fatml.org**)
- ✧ Have the hard conversations: be explicit about an algorithm's objectives and trade-offs

# Summary

- Unwanted bias may be reflected in AI algorithms via the training data used, the model design selected, and the applications of the algorithm output
- Steps to mitigate bias include achieving a deeper understanding of how algorithms are constructed, agreeing on measurable and relevant definitions of fairness, and proactively evaluating for potential bias
- A diverse AI workforce engaged in promoting fairness, accountability, and transparency can pave the way toward building fair and equitable AI healthcare applications



# Thank you

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